Amendments to the Abstract:

Please amend the Abstract as follows:

ABSTRACT OF THE DISCLOSURE

A system and method for continuously monitoring and updating delivery schedules based on completed deliveries and customer modifications ~~made by the customers~~. A delivery scheduling computer ~~electronically~~ stores and updates delivery schedule information~~. Prior to a scheduled delivery~~, notifying ~~the delivery scheduling computer notifies~~ the customer prior to a scheduled delivery of an estimated time of ~~the~~ delivery. The notification is made to a customer's PC, browser-based client, hand-held computer or set-top box~~.~~, or by ~~C~~conventional communication methods ~~may also be utilized~~ such as a telephone, pager, or cellular phone. If the customer desires to ~~make a~~ change ~~to the delivery, such as~~ the time ~~of the delivery~~ or ~~the delivery~~ location of the delivery, the customer transmits a delivery change request~~.~~ and ~~T~~the ~~delivery~~ schedule is ~~then~~ modified accordingly. Employees use~~receive updated delivery schedule information through~~ a hand-held computer~~.~~ ~~Alternatively, the employee uses~~ or a browser-based client ~~to log onto a central computer~~ to receive updated delivery schedule information, as well as ~~to view the updated schedule. Upon completion of a scheduled delivery, the employee uses the hand-held computer or browser-based client~~ to transmit a delivery completion message to the delivery scheduling computer. The ~~delivery completion~~ message includes an actual delivery time which the delivery scheduling computer uses to update the estimated delivery times of the remaining deliveries.